

Resource**Work Voices #9****Siripat Nengchamngong – Restaurant Owner***It is helpful to view one segment at a time***Context**

Siripat Nengchamngong is from Thailand and came to the US in 2005. She studied English at San Jose State University and took a [Hospitality Management course](#) at Mission College to prepare her for opening her own restaurant, the White Elephant in Santa Clara. Siripat describes how she enjoys the work because she loves to cook and to eat and to please other people with her cooking. She also loves to meet people from all over the world and compare experiences. But Siripat makes it clear that running a restaurant is very hard work indeed.

Preview activities/Introductory questions**Preview activities/Introductory questions***Warm up questions*

Where is Thailand?

Have you ever worked in a restaurant or bar or coffee shop. In what capacity?

If so, did you enjoy it?

Do you know personally anyone who does and what they say about it?

Vocabulary

Hospitality, chef, customer, cuisine, business.

Focus questions

- Where was Siripat trained?
- What did she decide was important to do if she wanted to go into business?
- Why did she choose this work?
- What attracted her to it?
- What are the challenges?

*Discuss responses.***Post viewing****Research****a Training courses**

- Find training programs in hospitality management in your area.
- Find the information you would need about each program in order to decide to apply for it.

b Job opportunities

- Look for job opportunities in the restaurant field
- List the range of job options you could pursue in the field of hospitality management.
- What would you need to know to start your own restaurant business?
- Who could you ask for guidance?

Summarize findings for a and b in two paragraphs to share with the class

Reflection

- What personal qualities does Siripat bring to her work?
- What personal qualities would work well for this job? List the qualities you would need.
- Does this work appeal to you?

Write a short reflection paragraph in response to these questions

Contact assignment

Interview someone who works in the hospitality business, in a restaurant, café, coffee shop or bar. Record the interview if possible.

Post it to your class blog – if you have one. Record the interview if possible.

Further resources**Further resources**

- [Hospitality Management course](#) at Mission College
- City College of San Francisco
[Culinary Arts & Hospitality Management Programs](#)
[Culinary and Service Skills Training Program](#)
- [California Schools of Culinary Arts](#)