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12	Attorneys for Plaintiffs				
13	IN THE SUPERIOR COURT OF THE STATE OF CALIFORNIA				
14	IN AND FOR THE COUNTY OF FRESNO				
15	GRUPO COMUNITARIO DE SAN MIGUEL CUEVAS,	Case No.: 19CECG04575			
16 17	Plaintiff,	COMPLAINT FOR DAMAGES AND INJUNCTIVE RELIEF			
18 19 20 21	vs. HARMONY COMMUNITIES, INC; SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC; KMLM INVESTORS, LLC; DOES 1-10, Defendants.	JURY TRIAL DEMANDED			
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23	INTRODUCTION				
24	1. Plaintiff GRUPO COMUNITARIO DE SAN MIGUEL CUEVAS is an unincorporate				
25	resident association that primarily represents low-wage farmworker families residing in Shady Lake				
26	Mobile Home Park (Shady Lakes Park or the Park), a mobile home park located at 5665 S. Chestnut Ave.				
27	Fresno, CA 93725. Plaintiff represents more than half of the families residing in the Park. Defendant				
28	SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC (SHADY LAKES LLC) is an				

out-of-state limited liability company registered in the State of California, and KMLM INVESTORS, LLC
 (KMLM INVESTORS), is a California limited liability company.

2. SHADY LAKES LLC and KMLM INVESTORS LCC purchased the Park as joint tenants in approximately April 2019. Defendant HARMONY COMMUNITIES, INC. (HARMONY COMMUNITIES) operates and manages the Park, accepting rent from residents on behalf of SHADY LAKES LLC and KMLM INVESTORS.

3. Defendant HARMONY COMMUNITIES increased rent by thirty-two percent (32%) almost immediately after SHADY LAKES LLC and KMLM INVESTORS purchased the park. HARMONY COMMUNITIES also sent park residents a lease agreement lacking terms required by applicable law, and twenty-nine (29) proposed rules and regulations that are unreasonable and vague. These documents are only in English and many residents in the Park were unable to read them. HARMONY COMMUNITIES staff threatened residents who voiced their opposition to the new rules and requested Spanish documents in a community meeting in May 2019, telling the residents that they could leave if they did not agree with them and that failure to comply with the lease and rules would lead to their evictions.

4. Defendants maintained the Park in an offensive, noxious, and unhealthy condition for at least eight-months. From the day Defendants purchased the Park until approximately December 2019, the Park was permeated by an odor of sewage from the on-site wastewater treatment facility that prevented residents from enjoying the outdoors. Plaintiff's counsel reported the sewage odor to the Central Valley Regional Water Board (CWB) in June and July 2019. The CWB inspected the Park and issued a Notice of Violation to SHADY LAKES LLC for public nuisance because of the odor. The notice from CWB cited SHADY LAKES LLC for thirty-one (31) other violations of their waste discharge requirements. Plaintiff's counsel sent a letter to Defendant HARMONY COMMUNITIES on July 22, 2019 stating that the proposed rental increase was unlawful due to the ongoing nuisance conditions in the Park and that the nuisance must be abated. Defendants did not resolve the sewage odor until approximately December 2019.

5. Defendants have failed to maintain the common areas of the Park in good condition. The
Defendants have failed to address ongoing road maintenance issues, have not fixed multiple nonfunctional
street lights in the Park, do not perform routine maintenance of the Park grounds, and have not maintained

the laundry facilities. Plaintiff has informed HARMONY COMMUNITIES of these issues on multiple occasions and HARMONY COMMUNITIES has not addressed them.

6. HARMONY COMMUNITIES issued seven-day notices to Plaintiff's members, threatening eviction, almost immediately after Plaintiff's July 22, 2019 letter. The notices, dated August 1, 2019, threaten to evict residents for such alleged acts as having Christmas lights on their homes, or doormats, children's toys, recycling bins, outdoor landscaping or maintenance tools outdoors. This conduct caused the Plaintiff's members to feel harassed, intimidated, and threatened them with the loss of their home after exercising their rights. HARMONY COMMUNITIES issued sixty-day eviction notices, based on the seven-day notices, in September 2019, including a notice to an elderly woman raising her grandchildren for allegedly failing to cover a trailer hitch.

7. Plaintiff sent Defendants, through their agent HARMONY COMMUNITIES, four demand letters between July and October 2019 opposing the rental increase, retaliatory rule enforcement, new rules and procedures, unreasonable seven-day notices, potential evictions, failure to provide documents in Spanish, and failure to remedy the sewage smell on the property. Plaintiff sent additional emails to HARMONY COMMUNITIES' counsel between October and December 2019 requesting additional information regarding the onsite wastewater operations and demanding that previous maintenance demands be honored. HARMONY COMMUNITIES, through its counsel, responded to Plaintiff's letters and refused to make any change to its actions and policies. HARMONY COMMUNITIES conducted almost no additional maintenance after these requests, with the exception of installing a door on the laundry room.

8. SHADY LAKES LLC, KMLM INVESTORS, LLC and HARMONY COMMUNITIES have unlawfully collected and increased rent despite their ongoing violations of state and federal laws, have refused to provide Spanish language documents to residents, have refused to maintain common facilities in the Park, continue to harass and retaliate against residents for exercising their rights, and are serving unlawful notices to residents.

VENUE

9. Venue is proper in the Fresno County Judicial District under Code of Civil Procedure §392(a)(1) because Plaintiff's property is in Fresno County and Plaintiff's injury occurred there.

10. This case is within the jurisdiction of the Superior Court and is not a limited civil case because this action is seeking permanent injunctive relief. Code of Civ. Proc §§85, 86(a)(8).

PLAINTIFFS

11. Plaintiff GRUPO COMUNITARIO DE SAN MIGUEL CUEVAS is an unincorporated association comprised of residents of Shady Lakes Mobile Home Park, 5665 S. Chestnut Ave., Fresno, CA 93725. Plaintiff was formed to assist residents of the Park.

DEFENDANTS

12. Plaintiff is informed and believes, and so alleges that Defendant SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC is a limited liability company, registered in the State of Delaware on February 14, 2019 and registered in the State of California on February 25, 2019. Defendant SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC filed a 2019 Statement of Information with the Secretary of State. It states that its principal place of business is 6653 Embarcadero Drive, Suite C, Stockton, CA 95219. The 2019 registration states that SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC's authorized manager is MHC Manager, LLC, located at 6653 Embarcadero Drive, Suite C, Stockton, CA 95219. The 2019 Statement of Information states that the registered agent and address for service of process is Bruce Davies, located at 6653 Embarcadero Drive, Suite C, Stockton, CA 95219.

13. Plaintiff is informed and believes, and so alleges that Defendant KMLM INVESTORS, LLC is a California limited liability company registered with the State of California on February 15, 2019. Defendant KMLM INVESTORS, LLC states in its 2019 Statement of Information that its principal place of business is 6653 Embarcadero Drive, Suite C, Stockton, CA 95219. The 2019 registration states that KMLM INVESTORS, LLC's authorized manager is Karylene Mann, and that its agent for service of process is Sherrie Fuqua, located at 6653 Embarcadero Drive, Suite C, Stockton, CA 95219.

14. Plaintiff is informed and believes, and so alleges that Defendant SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC and KMLM INVESTORS, LLC were at all relevant times owners of certain real property consisting of land and Shady Lakes Mobile Home Park, located at 5665 S. Chestnut Ave., Fresno, CA 93725.

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15. Plaintiff is informed and believes, and so alleges that Defendant HARMONY

COMMUNITIES. INC is a Corporation initially registered in the State of California in 2009 under the 1 name Partners Property Management, Inc. Plaintiff also is informed and believes and so alleges that 2 Defendant HARMONY COMMUNITIES, INC. changed its name to its present one in May 2017. 3 HARMONY COMMUNITIES, INC. states in its 2019 Statement of Information, filed with the California 4 Secretary of State, that its principal executive office, principal place of business, and mailing address are 5 6653 Embarcadero Drive, Suite C, Stockton, CA 95219. The 2019 Statement of Information states that 6 the Chief Executive Officer and Chief Financial Officer for HARMONY COMMUNITIES, INC. is Bruce 7 Davies, and the Secretary is Molly Thompson. The 2019 Statement of Information states that the sole 8 Director and Agent for Service of Process for HARMONY COMMUNITIES, INC. is Bruce Davies, 9 located at 6653 Embarcadero Drive, Suite C, Stockton, CA 95219. 10

Plaintiff is informed and believes, and so alleges that HARMONY COMMUNITIES, INC. 16. operated and managed the Park at all times relevant to this Complaint.

The true names or capacities, whether individual, corporate, associate, or otherwise, of 17. Defendants DOE 1 through DOE 10 are unknown to Plaintiff, who therefore sues these Defendants by 14 fictitious names, and will amend this complaint to show their true names and capacities when ascertained. Plaintiff is informed and believes and so alleges that each of the Defendants designated as a DOE is responsible in some manner for the claims alleged in this Complaint and thereby proximately caused 18 injuries and damages to the Plaintiffs as alleged.

Plaintiff is informed and believes, and so alleges that at all relevant times each of the 18. Defendants was the agent and/or employee of each of the remaining Defendants, and in doing the things alleged, was acting within the course and scope of such agency and/or employment.

FACTUAL ALLEGATIONS

Plaintiff GRUPO COMUNITARIO DE SAN MIGUEL CUEVAS is an unincorporated 19. resident association representing primarily low-wage farmworker families. Plaintiff's members reside, 24 and at all relevant times have resided, in Shady Lakes Park. The ethnicity of nearly every member of GRUPO COMUNITARIO DE SAN MIGUEL CUENVAS is Mixteco, an indigenous Mexican group 26 originating in the state of Oaxaca, Mexico. Many of Plaintiff's members have limited English language skills and cannot read, speak, or write proficiently in English. Most individuals speak primarily Mixteco, 28

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1 an indigenous language, Spanish, or both.

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20. Plaintiffs are informed and believed and so allege that Defendant SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC (SHADY LAKES LLC) and KMLM INVESTORS, LLC (KMLM INVESTORS) purchased Shady Lakes Mobile Home Park as joint tenants in or about April 2019.

Plaintiff's members are mobile home homeowners who rent the spaces in which their 21. homes are located. Plaintiff's members commenced their tenancies in Shady Lakes Park prior to April 2019, when the Park was purchased by Defendants. Plaintiff's members did not receive written lease agreements or park rules and regulations from the previous park owners; Plaintiff's members paid rent monthly pursuant to an oral lease agreement.

22. Each of Plaintiff's members' families rents a space in the Park from Defendants SHADY LAKES LLC and KMLM INVESTORS, LLC. Defendant HARMONY COMMUNITIES provides property management services and operates Shady Lakes Park on a day-to-day basis. Plaintiff's members each have an oral rental agreement and currently pay rent of five-hundred and twenty-five dollars (\$525.00) monthly to SHADY LAKES LLC. HARMONY COMMUNITIES collects the rent payments on behalf of Defendant SHADY LAKES LLC. HARMONY COMMUNITIES has accepted rental payments from Plaintiff's members since purchasing the park in April 2019.

18 23. Defendant HARMONY COMMUNITIES sent residents of Shady Lakes Park a packet of 19 documents on or about April 30, 2019. HARMONY COMMUNITIES provided these documents only in 20 English. The packet included: a lease agreement that did not include the amount of rent or a copy of the Mobilehome Residency Law; twenty-nine proposed rules and regulations for the park; and, a notice of a thirty-two percent (32%) rental increase from three-hundred and ninety-five dollars (\$395) to five-hundred and twenty-five dollars (\$525). Plaintiffs are informed and believe and so allege that previous rental increases in the Shady Lakes Park were approximately ten-dollars (\$10), or 2.6% per increase, and occurred twice in 2018. Defendants are in violation of multiple state and federal laws so they may not increase or collect rent while the violations continue.

27 24. The proposed rules are oppressive, unreasonable, unnecessary, vague, arbitrary, and will 28 interfere with Plaintiff's members' right to enjoy and use their private property because they grant HARMONY COMMUNITIES the authority to control every aspect of how residents of the Park utilize
the outside area of their home. Residents are prohibited from having anything outside of their homes other
than a barbeque, bicycles, patio furniture and a shed that must be approved by HARMONY
COMMUNTIES. The rules grant HARMONY COMMUNITIES the sole authority to decide whether a
homeowner can install an air-conditioner and where it must be installed, must approve the height, material,
and color of fences, must approve the color and material of awnings and skirtings which tenants are
required to install at their own expense.

HARMONY COMMUNITIES held a meeting in Shady Lakes Park on May 24, 2019 to 8 25. discuss the lease agreement and proposed rules and regulations. This meeting was hosted by HARMONY 9 COMMUNITIES staff. Plaintiff's members told HARMONY COMMUNITIES staff in the May 24, 2019 10 meeting that they did not consent to the rental increase or the proposed rules and regulations because the 11 rent increase was unreasonably high, and the proposed rules and regulations were burdensome, 12 unreasonable, oppressive, and unnecessary. Residents requested changes to the rules including the 13 restrictions on parking, appearance of homes, and the prohibition against hanging laundry outside to dry. 14 HARMONY COMMUNITIES staff told residents that if they did not like the new rules and regulations 15 they should leave, and if they violated them they could be evicted. HARMONY COMMUNITIES stated 16 in a letter dated August 22, 2019 that it would begin enforcement of the proposed rules on November 1, 17 2019 without changes. 18

A property manager employed by HARMONY COMMUNITIES provided Spanish 19 26. language interpretation in the May 24, 2019 meeting. The interpretation services were inadequate and 20 residents who did not speak English did not receive the same level of communication and service as 21 English-speaking residents. Plaintiff's members told HARMONY COMMUNITIES staff in the May 24, 22 2019 meeting that they were unable to fully understand or comply with the new lease and proposed rules 23 and regulations because those documents had been provided only in English. Residents requested copies 24 of the lease agreement, rules, notices, and all other documents in Spanish. HARMONY COMMUNITIES 25 staff stated in the meeting that these documents would not be provided in Spanish. Plaintiff again requested 26 these documents in Spanish translation, through their legal counsel, in letters dated August 12 and 27 September 24, 2019. HARMONY COMMUNITIES sent response letters dated August 22 and October 28

1 2, 2019 stating that HARMONY COMMUNITIES does not provide Spanish language documents and 2 would not provide translated versions of these documents. Several residents signed the lease agreements 3 because they were afraid that they would otherwise be evicted.

27. HARMONY COMMUNITIES' staff entered Plaintiff's members' yards and took photographs of the members' homes directly after the May 24, 2019 meeting. A property manager took additional photos on other occasions shortly after the May 24, 2019 meeting. HARMONY COMMUNITIES did not conduct any maintenance work on the properties during these entries and no exigent circumstances existed. Plaintiff's members are informed and believe and so allege that HARMONY COMMUNITIES took these actions to intimidate and retaliate against residents after they lawfully exercised their rights to request documents in Spanish and oppose the proposed rules.

28. HARMONY COMMUNITIES issued seven-day notices to residents in August 2019. The notices stated that residents were in violation of park rules and that HARMONY COMMUNITIES may evict them if they did not correct the alleged violations within seven days. HARMONY COMMUNITIES cited residents for such alleged rule violations as having a door mat or shoes on the porch, a broom on the porch, a shoe rack for their dirty work boots, or children's toys outside. Two residents received notices citing them for having Christmas lights on their homes. Plaintiff is informed and believes and so alleges that HARMONY COMMUNITIES issued these notices in retaliation for Plaintiff's members exercise of their legal rights.

19 29. HARMONY COMMUNITIES asserted in a letter dated August 22, 2019 that the earlier notices enforced park rules that were in effect when SHADY LAKES LLC and KMLM INVESTORS 20 LLC purchased Shady Lakes Park, in or about April 2019. HARMONY COMMUNITIES, through their 22 attorney, sent Plaintiff's counsel a copy of the allegedly current park rules on August 28, 2019. The rules are dated 2004. Plaintiff's members, who include more than half of the families living in Shady Lakes, 23 24 had not previously seen these rules. These rules are not posted in the common areas of the Park and HARMONY COMMUNITIES did not make these rules available to residents before sending out notices 26 to enforce them.

27 Plaintiff, through their counsel, informed HARMONY COMMUNITIES in a September 30. 24, 2019 letter that Plaintiff's members never had been provided with the alleged 2004 rules. Plaintiff 28

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asked HARMONY COMMUNITIES to retract the seven-day notices because residents could not comply with rules they had not previously seen. HARMONY COMMUNITIES, through its counsel, responded in an October 2, 2019 letter stating that it would continue to enforce the 2004 rules and would not retract the seven-day notices.

31. Plaintiff's members are informed and believe and so allege that HARMONY COMMUNITIES started to evict residents based on the seven-day notices in or about September 2019. Two families and possibly more have received sixty-day eviction notices mandating that the family vacate the park and either remove their mobile home or sell it. The affected residents include an elderly woman that has lived in Shady Lakes Park for over fifteen (15) years and is raising her grandchildren there. She received a sixty (60) day eviction notice for allegedly failing to cover the trailer hitch of her mobile home even though 2004 rules do not mention trailer hitches. Any families that are evicted from the park will almost certainly lose possession of the mobile homes due to the significant difficulty of moving them.

32. Defendants maintained Shady Lakes Park in offensive, noxious, and unhealthy conditions for approximately eight (8) months. The Park had an odor of sewage from the on-site wastewater treatment facility from at least the date Defendants KMLM INVESTORS and SHADY LAKES LLC purchased the Park until approximately December 2019. The severe odor was worse in the warm weather. The odor prevented many of Plaintiff's members' families from opening their windows, letting children play in the lawn area, spending time outside, or using the common laundry facilities without being exposed to the offensive, noxious, intolerable conditions. The conditions in the Park constituted a public and private nuisance within the meaning of §§3479, 3481 of the Civil Code and The Mobilehome Residency Law, Civil Code §798.87.

33. Plaintiff, through counsel, notified the Central Valley Regional Water Quality Control Board (the CWB) about the nuisance conditions on July 12, 2019. Plaintiff is informed and believes, and so alleges that on or about July 18, 2019 the CWB conducted an inspection of the wastewater treatment facility in Shady Lakes Park. Plaintiff is informed and believes, and so alleges that an agent of Defendants was present for the inspection. Plaintiff, through counsel, sent a demand letter to Defendants on July 22, 2019 stating that the offensive odors creating a nuisance in the Park must be remediated and that the proposed rental increase was unlawful due to the ongoing nuisance conditions in the Park. Defendants

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sent a reply letter to Plaintiff on July 29, 2019 stating that no nuisance or habitability conditions existed
 in Shady Lakes Park and the rent increase would remain in effect.

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34. Plaintiff is informed and believes, and so alleges that the CWB sent a Notice of Violation on August 9, 2019 by certified mail to Bruce Davies, agent for service of process for Defendant SHADY LAKES LLC, finding SHADY LAKES LLC in violation of its wastewater discharge permit for creating a public nuisance due to objectional odors onsite, and for thirty-one (31) additional violations related primarily to water quality and treatment. The notice requires SHADY LAKES LLC to present a written plan detailing how it intends to resolve these conditions.

35. Plaintiff is informed and believes, and so alleges that SHADY LAKES LLC provided a written response to the Water Board on September 9, 2019 acknowledging the odor problems and stating that equipment modifications, training practices, and sampling and reporting methods would be implemented before November 2019. Plaintiff is informed and believes, and so alleges that SHADY LAKES LLC submitted a Report of Waste Discharge (RWD) to the CWB in November 2019 to apply for a new permit to operate. Plaintiff's members are informed and believe and so allege that the CWB completed an additional inspection of the facility in December 2019 and concluded that the odor nuisance had been abated.

36. HARMONY COMMUNITIES installed water meters at each of the mobile home sites in November 2019. HARMONY COMMUNITIES, through its agents, caused the water to be shut off for several hours on multiple occasions without providing residents with any notice. Plaintiffs are informed and believe, and therefore allege that CWB staff had informed HARMONY COMMUNITIES, through its agent, in early 2019 that water shut offs without notice are impermissible. Plaintiff, through its counsel, reported the November 2019 shut offs to the CWB and sent a letter to HARMONY COMMUNITIES' counsel on November 20, 2019 stating that the shut offs were impermissible without notice. The letter contained the contact information for the CWB staff member that Plaintiff's counsel had spoken to.

37. Defendant HARMONY COMMUNITIES has failed to maintain the physical
improvements and common areas in the Park. The roads in the Park are in substandard condition and
contain many holes, cracks, and breaks in the asphalt. The laundry facilities have broken laundry
machines, a broken vending machine, and are not cleaned by HARMONY COMMUNITIES' staff.

Multiple street lights in the Park are non-functional; several locations in the Park have no lighting at night and are dangerous for residents to walk in. HARMONY COMMUNITIES fails to clean leaves and other debris off the roads in the park or to perform routine maintenance of the facilities. An elderly resident has taken over cleaning up areas of the Park due to the failure of HARMONY COMMUNITIES to meet their obligations. This resident is not paid by HARMONY COMMUNITIES for his work.

38. Plaintiff sent demand letters to Defendants July 22, 2019, August 12, 2019, September 24, 2019, October 2, 2019, and November 11, 2019, and sent additional emails to Defendants' counsel during the same period. These letters and emails state that (a) the thirty-two percent (32%) rent increase instituted by Defendants was unlawful and unreasonable; (b) Defendants must address the ongoing nuisance conditions in the park; (c) HARMONY COMMUNITIES must not send retaliatory, unreasonable, unlawful and harassing notices to residents or evict them based on these notices, and the notices must be retracted; (d) Defendants must provide the lease agreement, rules and other documents in Spanish; (e) any additional rental increases would be unlawful; (f) conditions in the park need improvement and maintenance, such as roads, the laundry room, and the lights.

15 39. HARMONY COMMUNITIES stated in written responses that (a) the 32% rental increase 16 would go into effect as planned; (b) no nuisance conditions existed in the Park; (c) no changes would be 17 made to the proposed rules and they would go into effect November 1, 2019; (d) the seven-day notices 18 sent in August 2019 would not be retracted; (e) HARMONY COMMUNITES does not and would not 19 provide translated leases and rules and regulations; (f) Shady Lakes LLC was considering equalizing rent 18 disparities and that equalization would include a rent increase; (g) common area maintenance would be 19 evaluated but that residents were responsible for damage to laundry facilities.

40. Plaintiff's members will suffer irreparable injury unless Defendants, and each of them, are enjoined from continuing their course of conduct. Plaintiff's members will be in continual and significant risk of losing their homes if Defendants continue to issue unlawful, retaliatory, and unreasonable sevenday notices and eviction notices. Eviction of Plaintiff's members will deprive them of the lawful use and enjoyment of their own home, will endanger their family, and may result in homelessness that can have lifelong negative impacts. Elderly residents or residents with illnesses will be in additional continual risk of adverse health consequences that might result from losing their homes and potentially becoming

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homeless. Plaintiff's members will be at significant risk of losing their homes because mobile homes are
 difficult to move. Plaintiff's members likely will have to leave them in place if evicted. Plaintiff's
 members will experience ongoing fear, emotional distress, anxiety, frustration, and inconvenience if
 Defendants and their agents continue to issue unlawful seven-day notices and evictions.

41. Plaintiff's members will suffer irreparable injury unless Defendants, and each of them, are enjoined from failing to provide residents with a lease agreement and proposed rules and regulations in Spanish. Plaintiffs members will experience ongoing anxiety, fear, emotional distress, frustration and inconvenience if they are unable to understand their rights and obligations under the lease agreement and proposed rules and regulations. Plaintiff's members will experience continued risk of receiving notices for alleged violations of rules they cannot read, preventing them from complying with the notices and ultimately risking loss of their home and displacement due to an eviction.

42. Plaintiffs have no plain, speedy, or adequate remedy at law, and injunctive relief is expressly authorized by Sections 526 and 731 of the Code of Civil Procedure.

FIRST CAUSE OF ACTION

PRIVATE NUISANCE Civil Code §3481

43. Plaintiffs re-allege and incorporate into this paragraph Paragraphs 1-42.

44. Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC and KMLM INVESTMENTS, LLC have at all times relevant to this lawsuit owned the property located at 5565 S. Chestnut Avenue, Fresno, CA 93725 which consists of a parcel and Shady Lakes Mobile Home Park.

45. Plaintiff's members own and occupy mobile homes in the Park and rent spaces for their mobile homes from Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC and KMLM INVESTMENTS, LLC.

46. Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC and KMLM INVESTMENTS, LLC. since their purchase of the Property until approximately December 2019, maintained the parcel and mobile home park in an offensive, unhealthy condition by failing to abate ongoing noxious odors emanating from the on-site wastewater treatment plant.

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47. These conditions interfered with Plaintiff's members' use and enjoyment of their property.

48. Defendants were aware of the offensive and unhealthy conditions on the Property located at 5565 S. Chestnut Avenue, Fresno, CA 93725.

49. The conditions on Defendants' property constituted a private nuisance within the meaning of §3479 and §3481 in that they continually interfered with Plaintiff's members use and enjoyment of their property by causing an offensive and noxious odor that permeated the common facilities, lawn, and residences located in Shady Lakes Mobile Home Park. The odor prevented Plaintiff's members from opening their windows or spending time outside without being exposed to it, and depreciated the property value of Plaintiff's members' homes.

50. Plaintiff's members have suffered from the following as a direct and proximate result of the private nuisance created by Defendants: interference with the use and enjoyment of their property, mental anguish and emotional or physical distress, annoyance and inconvenience, loss of property value. Plaintiffs are entitled to receive compensatory damages in amounts to be determined at trial.

51. The seriousness of the harm caused by Defendants outweighs any public benefit.

SECOND CAUSE OF ACTION

PUBLIC NUISANCE: Civil Code §3480

52. Plaintiff re-alleges and incorporate into this paragraph Paragraphs 1-51.

53. Defendants maintained the Park in an unsanitary and unhealthy condition and in a serious state of disrepair from their purchase of the Park until approximately December 2019. These conditions were harmful to the public health, offensive to the senses, and interfered with Plaintiff's members' and the entire community's comfortable enjoyment of their property.

54. Defendants were aware of the offensive and unhealthy conditions in the Park. Defendants' failure to abate the conditions was unreasonable.

55. The conditions in the Park constituted a public and private nuisance within the meaning of §3480 of the Civil Code in that they were a danger to the health of the neighborhood and interfered with ability of Plaintiff's members, and the community at large, to use and enjoy their property. These conditions were especially injurious to Plaintiff's members because their homes are in the Park adjacent to the wastewater treatment facility.

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57. Plaintiff did not consent to Defendants' conduct.

58. Plaintiff's members have been harmed as a direct and proximate result of the nuisance created by Defendants. Plaintiff's members have suffered from the following as a direct and proximate result of the public and private nuisance created by Defendants: interference with the use and enjoyment of their property, mental anguish and emotional or physical distress, annoyance and inconvenience, loss of property value. Plaintiffs are entitled to receive compensatory damages in amounts to be determined at trial.

59. The seriousness of the harm caused by Defendants outweighs any public benefit.

THIRD CAUSE OF ACTION

VIOLATION OF MOBILEHOME RESIDENCY LAW: PUBLIC NUISANCE Civil Code §798.87

60. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-59.

61. Shady Lakes Mobile Home Park is a mobile home park within the definition of Cal. Civ. Code §798.4 and is subject to the California Mobilehome Residency Law.

62. Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC, KMLM

INVESTMENTS, LLC, and HARMONY COMMUNITIES, LLC, maintained the Park in an unsanitary and offensive condition and have failed to provide and maintain physical improvements in the common facilities in good working order and condition. Defendants failed to maintain the on-site wastewater treatment facility in good working order for at least eight (8) months leading to a noxious odor that permeated the common facilities, lawn, streets, and residential spaces located in the Park. Defendants have failed to provide or maintain the streets, laundry room, lights, and outdoor spaces in the Park in good working order.

25 63. Defendants were aware of the odor and the inadequate maintenance of the wastewater
26 treatment plant and failed to address them.

27 64. Defendants are aware of the need for maintenance on the road, streetlights, laundry
28 facilities, and outdoor areas of the park and have failed to address them.

Complaint for Damages and Injunctive Relief

Page 14

65. Defendants' failure to maintain the Property in a safe condition and good working order is negligent and unreasonable.

66. Plaintiff did not consent to Defendants' conduct.

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67. Plaintiff's members have been harmed as a direct and proximate result of Defendants' failure to maintain the physical improvements and common areas of the park in good working order.

68. Plaintiff's members have suffered from the following as a direct and proximate result of the public nuisance created by Defendants: interference with the use and enjoyment of their property, mental anguish and emotional or physical distress, fear, annoyance and inconvenience, loss of property value.

69. Plaintiffs are entitled to receive compensatory, statutory and punitive damages in amounts to be determined at trial.

FOURTH CAUSE OF ACTION

VIOLATION OF MOBILEHOME RESIDENCY LAW Civil Code §798.56(D)

70. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-69.

Shady Lakes Mobile Home Park is a mobile home park within the definition of Cal. Civ.Code §798.4 and is subject to the California Mobilehome Residency Law.

72. Defendants are prohibited by the California Mobilehome Residency Law from implementing unreasonable rules and regulations in the Park and from terminating the tenancy of a homeowner for violation of an unreasonable rule or regulation.

73. Plaintiff is informed and believes and so alleges that Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC, KMLM INVESTMENTS, LLC, and HARMONY COMMUNITIES, LLC, implemented new park rules and regulations in November 2019. The rules are oppressive, unreasonable, unnecessary, vague, and arbitrary, in violation of Civil Code §798.56(d).

74. Residents did not consent to the rules.

75. Defendants have issued arbitrary, unreasonable and oppressive seven-day notices to
homeowners in Shady Lakes Mobile Home Park, in violation of Civil Code §798.56(d), for alleged
violations of unreasonable rules and regulations. Plaintiff is informed and believes and so alleges that

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Defendants issued these notices to harass, intimidate, and retaliate against residents for exercising their
 legal rights.

76. Defendants have issued seven-day notices and eviction notices without demonstrating that any rule or regulation has been violated.

77. Defendants' conduct is deliberate, willful, and retaliatory.

78. Plaintiff's members will suffer irreparable injury unless Defendants, and each of them, are enjoined from continuing their course of conduct. Plaintiff's members will be in continual and significant risk of losing their homes and livelihoods if Defendants continue to issue unlawful, retaliatory, and unreasonable seven-day notices and eviction notices. Plaintiffs members have and will continue to experience ongoing fear, emotional distress, anxiety, frustration, and inconvenience if Defendants and their agents continue to issue unlawful seven-day notices and evictions.

79. Plaintiffs are entitled to receive compensatory, statutory, and punitive damages in amounts to be determined at trial.

FIFTH CAUSE OF ACTION

VIOLATION OF MOBILEHOME RESIDENCY LAW Civil Code §798.15

80. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-79.

81. Shady Lakes Mobile Home Park is a mobile home park within the definition of Cal. Civ.
Code §798.4 and is subject to the California Mobilehome Residency Law.

82. Defendant HARMONY COMMUNITIES, as agent of Defendants SHADY LAKES MOBILE HOME COMMUNITIES, LLC and KMLM INVESTORS, LLC, sent Plaintiff's members and, on information and belief, other residents of Shady Lakes Park, a lease agreement, on or about April 30, 2019.

83. The lease agreement failed to contain the price of rent and failed to include a copy of the Mobilehome Residency Law as required by the Mobilehome Residency Law.

84. Plaintiff's members have been harmed because of Defendants' conduct. Plaintiff's members have been deprived of the opportunity to review and exercise their legal rights under the Mobilehome Residency Law, and have been unlawfully denied the opportunity to review the full terms of

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the lease agreement before choosing whether to sign it.

85. Plaintiff's members have been harmed, and continue to be harmed, as a direct and proximate result of Defendants' conduct. Plaintiff's members have suffered, and continue to suffer, inconvenience, frustration, insecurity, and confusion because Defendants provided a lease agreement that failed to include all legally mandated terms.

86. Defendant's conduct was willful.

87. Plaintiffs are entitled to statutory and punitive damages in amounts to be determined at trial.

SIXTH CAUSE OF ACTION

VIOLATION OF MOBILEHOME RESIDENCY LAW Civil Code §798.26

88. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-87.

89. Shady Lakes Mobile Home Park is a mobile home park within the definition of Cal. Civ. Code §798.4 and is subject to the California Mobilehome Residency Law.

90. Defendant HARMONY COMMUNITIES' staff opened Plaintiff's members gates and entered Plaintiff's members' yards without consent for the sole purpose of taking photographs and intimidating residents.

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91. Defendant's staff performed no maintenance during these non-consensual entries.

92. Plaintiff's members have been harmed as a direct and proximate result of Defendants'

conduct. Plaintiff's members have suffered embarrassment, fear, anxiety, frustration and inconvenience because Defendants entered their yards, photographed their homes, and engaged in intimidating actions without their consent.

93. Plaintiff is entitled to an award of statutory damages for Defendants' unlawful entry.

SEVENTH CAUSE OF ACTION

VIOLATION OF CIVIL CODE 1632: FAILURE TO PROVIDE TRANSLATED CONTRACT Civil Code §1632

94. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-93.

95. Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC, KMLM

INVESTMENTS, LLC, and HARMONY COMMUNITIES, LLC, at all times relevant to this lawsuit have 2 engaged in the business of purchasing and operating mobile home parks and renting spaces in mobile 3 home parks to mobile homeowners.

Plaintiff is informed and believes and so alleges that Defendant HARMONY 96. COMMUNITIES operates and manages Shady Lakes Mobile Home Park and is responsible for negotiating and executing lease agreements with tenants.

97. Defendant HARMONY COMMUNITIES met with Plaintiff's members and negotiated a lease agreement and proposed rules and regulations with them. Plaintiff is informed and believes and so alleges that other residents of the Park were present in the meeting. Defendant HARMONY COMMUNITIES provided an interpreter to communicate with Plaintiff's members in Spanish during the negotiation.

98. Plaintiff's members, on multiple occasions, requested from HARMONY COMMUNITIES a Spanish translation of the lease agreement, park rules, and park regulations that were negotiated during that meeting.

99. Defendant HARMONY COMMUNITIES has on each occasion refused to provide these documents in Spanish.

100. Defendant HARMONY COMMUNITIES' conduct was willful.

101. Plaintiff's members have been harmed, and continue to be harmed, as a direct and proximate result of Defendants' conduct. Plaintiff's members have been deprived of the written contract that they are entitled to by law, and of the opportunity to review the lease agreement and the proposed park rules and regulations before choosing to sign the lease. Plaintiff's members have suffered, and continue to suffer, anxiety, fear, apprehension, uncertainty, inconvenience, frustration and confusion as a result of Defendant HARMONY COMMUNITIES' refusal to provide the lease agreement and proposed rules and regulations in Spanish. Plaintiffs live in fear of being evicted for failure to comply with rules they cannot read.

Plaintiffs are entitled to compensatory damages in an amount to be determined at trial. 102. 111 111

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EIGHTH CAUSE OF ACTION

BREACH OF THE IMPLIED COVENANT OF GOOD FAITH AND FAIR DEALING

103. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-102.

104. Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC and KMLM INVESTORS, LLC entered into oral contracts with Plaintiff's members in or about April 2019 upon their purchase of Shady Lakes Mobile Home Park. The terms of the contract were clear enough that all parties understood their obligations.

105. Plaintiff's members gave as consideration monthly rental payments in exchange for a space in the mobile home park to park their homes. Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC and KMLM INVESTORS, LLC, through their agent HARMONY COMMUNITIES, LLC, accepted this consideration in exchange for renting a space to Plaintiff's members.

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106. The parties agreed to the terms of the contract.

107. Plaintiff's members performed all or substantially all of their obligations under the contract by paying rent monthly to HARMONY COMMUNITIES, LLC.

108. All conditions required for HARMONY COMMUNITIES, LLC's performance under the contract had occurred.

109. Defendant HARMONY COMMUNITIES, LLC unfairly interfered with Plaintiff's members' right to receive the benefits of the rental contract by intimidating and harassing residents with unlawful seven-day notices, oppressive and unreasonable enforcement of park rules, refusing to provide the lease agreement and rules and regulations in Spanish, and beginning to unlawfully evict residents.

110. Defendant HARMONY COMMUNITIES' conduct was willful.

111. Plaintiff's members have been harmed, and continue to be harmed, as a direct and proximate result of Defendants' conduct. Plaintiff's members have suffered, and continue to suffer fear, anxiety, emotional distress, embarrassment, humiliation, frustration, inconvenience and annoyance because of HARMONY COMMUNITIES' conduct and are unable to freely use and enjoy their property.

27 || 112. Plaintiff's members are entitled to compensatory damages in an amount to be determined
28 || at trial.

NINTH CAUSE OF ACTION

VIOLATION OF THE FAIR EMPLOYMENT AND HOUSING ACT: HOUSING DISCRIMINATION Gov't Codes §12955, §19240 (a)

113. Plaintiff's members re-allege and incorporate into this paragraph Paragraphs 1-112.
114. Defendants SHADY LAKES MOBILE HOME COMMUNITY, LLC and KMLM
INVESTMENTS, LLC. at all times relevant to this lawsuit, as owners and providers of housing accommodations, have rented spaces to Plaintiff's members for their mobile homes.

115. Plaintiff is informed and believes and so alleges that Defendant HARMONY COMMUNITIES has acted at all times relevant to this lawsuit as an agent of SHADY LAKES MOBILE HOME COMMUNITY, LLC and KMLM INVESTMENTS, LLC in the daily operation and maintenance of the Property.

116. Plaintiff's members repeatedly have asked HARMONY COMMUNITIES to provide lease agreements and park rules and regulations in Spanish.

117. Defendant HARMONY COMMUNITIES has a policy and practice of refusing to offer lease agreements and park rules and regulations in Spanish despite having sufficient resources to do so.

118. HARMONY COMUNITIES' policies and practices have a disproportionate adverse effect on Plaintiff's members because of their race, national origin, and ancestry.

119. Plaintiff's members have been harmed, and continue to be harmed, as a direct and proximate result of Defendants' conduct. Plaintiff's members have suffered, and continue to suffer fear, anxiety, emotional distress, embarrassment, humiliation, frustration, inconvenience and annoyance because of HARMONY COMMUNITIES' refusal to provide translated lease agreements and park rules and regulations. Plaintiff's members are unable to understand their rights and obligations, legal protections, and opportunities for redress related to their tenancy. They also are unable to understand what is required of them under the Park rules and regulations and live in fear of being evicted for unknowingly violating them, causing anxiety, fear, discomfort, humiliation, inconvenience, and emotional distress.

120. Defendant HARMONY COMMUNITIES' policies and practices of providing English-

only lease agreements and rules and regulations are a substantial factor in causing this harm.

TENTH CAUSE OF ACTION

VIOLATION OF THE FAIR EMPLOYMENT AND HOUSING ACT: RETALIATION Gov't Code §19240 (h)

121. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-120.

122. Plaintiff's members exercised their rights under the Fair Employment and Housing Act by asking Defendant HARMONY COMMUNITIES to provide lease agreements and proposed rules and regulations in Spanish, and by retaining legal counsel to assist them in enforcing their fair housing rights.

123. Defendant HARMONY COMMUNITIES refused to provide documents in Spanish and shortly thereafter issued harassing, unlawful, unreasonable, oppressive seven-day notices to Plaintiff's members threatening them with eviction, and began evicting some of Plaintiff's members.

124. Plaintiff's members are informed and believe and therefore allege that their actions to enforce their legal rights were a substantial motivating reason for Defendant HARMONY COMMUNITIES' decision to issue notices to and seek to evict Plaintiff's members.

125. Plaintiff's members have been harmed, and continue to be harmed, as a direct and proximate result of Defendants' conduct. Plaintiff's members have experienced, and continue to experience, fear, anxiety, emotional distress, inconvenience, frustration, and confusion because HARMONY COMMUNITIES has threatened them with eviction or commenced eviction against them and they may lose their homes.

126. Defendant HARMONY COMMUNITIES' decision to issue eviction notices and sevenday notices against Plaintiff's members was a substantial factor in causing their harm.

127. Plaintiff is entitled to compensatory damages in an amount to be determined at trial.

ELEVENTH CAUSE OF ACTION

VIOLATION OF THE FAIR HOUSING ACT 42 U.S.C §§3601 et seq.

128. Plaintiff re-alleges and incorporates into this paragraph Paragraphs 1-127.
129. Shady Lakes Mobile Home Park is a dwelling within the meaning of 42 U.S.C §§3601 et seq.

130. Defendant HARMONY COMMUNITIES denied full and equal accommodations, privileges, and services to Plaintiff's members in their provision of property management services on behalf of Defendants SHADY LAKES MANUFACTURED HOUSING COMMUNITY, LLC and KMLM INVESTORS, LLC through HARMONY COMMUNITIES' refusal to provide Plaintiff's members with Spanish language lease agreements and rules and regulations, issuance of harassing, unlawful, unreasonable, oppressive seven-day notices to Plaintiff's members.

131. Defendant HARMONY COMMUNITIES' conduct had a predictable and actual substantial discriminatory impact on Plaintiff's members because of their race and national origin. Defendant HARMONY COMMUNITIES' conduct specifically had a substantial discriminatory impact on residents of the indigenous Mixteco ethnic group and Latino ethnic group, of which Plaintiff's members belong, in a manner plainly disproportionate to how it affected other people.

132. Plaintiff's members have been harmed, and continue to be harmed, as a direct and proximate result of Defendants' conduct. Plaintiff's members have suffered, and continue to suffer fear, anxiety, emotional distress, embarrassment, humiliation, frustration, inconvenience and annoyance because of HARMONY COMMUNITIES' refusal to provide translated lease agreements and park rules and regulations.

133. HARMONY COMMUNITIES' conduct was a substantial factor in causing Plaintiff's members' harm.

134. Plaintiff is entitled to compensatory damages in an amount to be determined at trial.

TWELFTH CAUSE OF ACTION

VIOLATION OF UNFAIR COMPETITION LAW California Bus. & Prof. Code §§17200 *et seq.*

135. Plaintiffs re-allege and incorporate in this paragraph Paragraphs 1-134.

136. Plaintiff's members are informed and believe and so allege that Defendants SHADY LAKES MANUFACTURED HOME COMMUNITY, LLC and KMLM INVESTORS, LLC purchased Shady Lakes Mobile Home Park as a business investment and not for personal occupancy or use.

137. Plaintiff is informed, and believes, and so alleges that Defendant HARMONY

COMMUNITIES, LLC is a business establishment providing property management services to SHADY LAKES MANUFACTURED HOME COMMUNITY, LLC and KMLM INVESTORS, LLC.

138. Defendants were at all relevant times and are conducting business under the laws of the State of California and the Counties of San Joaquin and Fresno. Defendants were obligated to comply with the laws of the State of California and San Joaquin and Fresno Counties in conducting business in Fresno County, California, where Shady Lakes Mobile Home Park is located, and in San Joaquin County where Defendants' business establishments are located.

139. Defendants violated and continue to violate applicable laws in their ownership, operation and management practices in Shady Lakes Mobile Home Park, including:

The Mobilehome Residency Law

b. 42 U.S.C §§3601 et seq.

c. Gov't Code §19240 (h)

c. Cal. Civil Code. §1632

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d. Health and Safety Code §18602

e. 25 Cal. Code Reg. § 1102

f. 25 Cal. Code Reg. §1116

g. 25 Cal. Code Reg. § 1120

h. 25 Cal. Code Reg. §1108

i. Public and private nuisance laws

140. The Defendants' acts and practices constitute unlawful and unfair business practices within the meaning of Business and Professions Code §17200 *et seq*.

141. Plaintiff is informed, and believes, and so alleges that Defendants, and each of them, will,
unless restrained by this court, continue to maintain and control Shady Lakes Mobile Home Park in
violation of applicable laws.

142. Plaintiffs have suffered economic damages as a direct and proximate result of Defendants'
unfair business practices, including depreciation in real property value and unlawful collection of rent.
Plaintiffs are entitled to receive restitution in amounts to be determined at trial.
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1 PRAYER FOR RELIEF 2 Plaintiff requests entry of judgment against Defendants as follows: 3 1. Statutory penalties of no less than two-thousand dollars (\$2,000) per violation for each 4 willful violation of the Mobilehome Residency Law; and granting a: 5 2. Preliminary and permanent injunction ordering Defendants to abate the nuisance existing in the Park. 6 3. 7 Preliminary and permanent injunction enjoining Defendants from issuing notices for 8 alleged violations of the current park rules and regulations. 9 4. Preliminary and permanent injunction prohibiting Defendants from taking any retaliatory 10 actions against Plaintiff's members for alleged violations of the 2004 park rules and regulations or the 11 current park rules and regulations. 12 5. Preliminary and permanent injunction prohibiting Defendants from increasing rent while 13 they remain in violation of codes and regulations related to the safe operation and maintenance of the 14 Park. 6. 15 Preliminary and permanent injunction prohibiting Defendants from collecting rent while 16 they remain in violation of codes and regulations related to the safe operation and maintenance of the 17 Park. 18 7. Preliminary and permanent injunction enjoining Defendants from failing to: 19 Provide copies of the proposed lease agreement and all proposed park rules and a. 20 regulations in Spanish. 21 b. Rescind all notices for alleged violations of the 2004 park rules and regulations. 22 Include all terms and conditions required by the Mobilehome Residency Law in c. 23 proposed lease agreements. 24 8. Rescinding any lease agreements signed by Plaintiff's members that were not provided in 25 Spanish. 26 9. Damages for each of Plaintiff's members as a consequence of Defendant's breach of 27 contract. 28 10. Restitution as appropriate in an amount to be determined at trial.

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1	11.	General damages in an amount to be determined at trial.		
2	12.	Special damages in an amount		
3	13.			
4	14.	Interest as provided for under Cal. Civ. Code section 3288.		
5	15.	Costs of suit.		
6	16.	Reasonable attorneys' fees under Cal. Civ. Code section 798.85.		
7	17.	Such other and further relief as the Court deems proper.		
8 9	Dated: Decer	mber 18, 2019 R	Respectfully submitted, CALIFORMA RURAL LEGAL ASSISTAN	CE, INC.
10		/	1/6/ The	
11		- N	Mariah C. Thompson	
12	Ilene J. Jacobs			
13	Marisol F. Aguilar Attorneys for Plaintiffs			
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